

Message

**From:** Danforth, Deborah (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=DEBORAH.DANFORTH]  
**Sent:** 8/15/2011 12:36:36 PM  
**To:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]  
**Subject:** RE: Printer Repair

You need to contact IT

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**From:** Hanchett, James (DPH) [mailto:james.hanchett@massmail.state.ma.us]  
**Sent:** Monday, August 15, 2011 8:07 AM  
**To:** Danforth, Deborah (DPH)  
**Subject:** Printer Repair

Hi Debbie,

How do I find out if our printers are covered by a service contract? Do you have the information or should I contact IT.

Thanks,

Jim

Type	Purchased	Model #	Serial #
Laser Jet P3015	2010	CE526A	VNBC99XOLJ
Xerox Phaser 3600	2011	N	MHB882724
Xerox Phaser 3600	2011	N	MHB896196
Xerox Phaser 3600	2011	N	MHB896449
Xerox Phaser 3600	2011	N	MHB896309
Laser Jet 4000	1998	C4118A	USMB258995
Laser Jet 4000N	1998	C4120A	USEC018085

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